

Daily Essentials: Frequently Asked Questions

Who can partner with the Redwood Empire Food Bank for the Daily Essentials Program?

Any organization serving low-income families with children under the age of 4 years old. Partnerships can include churches, non-profit organizations, schools, preschools, family child care providers, hospitals, clinics, foster care, youth, parent education, teen parent programs, family resource centers, low-income housing developments, WIC offices, drug & rehabilitation centers, CalFresh service providers, County services, and anyone else serving low-income families with infants in need of diapers.

Can diapers be delivered?

Yes, we can set up a regular delivery schedule (monthly, bimonthly, or weekly), which requires a minimum of 2 pallets (84 cases) per order. We will work together to find a schedule that works.

Can diapers be picked up at The Redwood Empire Food Bank?

Yes, we can set up a regular pick-up schedule (monthly, bimonthly, or weekly) no minimum is required. When you arrive at [REFB](#), drive around the back and check in at the Logistics Office to pick up your order. In addition, you can also visit the **Food Connections Market** at REFB and get diapers directly without using the order form. Please make an [appointment](#).

Do clients have to register to receive diapers?

No, they do not, unless your organization has registration requirements for your programming. REFB requires participants to show proof of the child's birthdate. (Child physically present, medical card, birth certificate, passport) As a partner, you may or may not choose to follow the same procedure.

Is there proof of income required by clients picking up diapers?

No, there is no proof of income required.

What type of diapers are provided?

We do our best to source and procure high-quality diapers. As with any diaper, it is recommended to apply diaper cream proactively to the baby's bottom to prevent rashes. [Diaper size chart](#)

What will the DE program look like in the future?

The goal is to expand the program to include other daily essentials such as diaper wipes, adult diapers, feminine hygiene, and other non-food necessities.

What steps do I take to become a Redwood Empire Food Bank partner and start receiving diapers to offer our participants?

Please visit the [Daily Essentials](#) page on our website where you will find these links to complete the online application and sign the DE Contract.

How do I order diapers?

Access the [partner portal](#) on our website to find this order form to place an order for diapers. Please allow 3-4 working days for processing to ensure your order is ready in time for the preestablished pick-up or delivery date.

For all **Daily Essentials** questions please contact me directly:

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